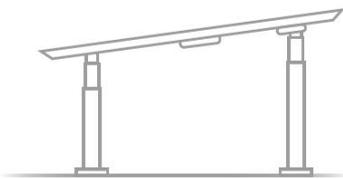


RAW / Quadro desks



Reset (basic setting):

Press the down arrow button. The legs run in the lowest position. Hold down the button for min. 6 seconds after all legs have reached the lowest position. In some cases, this has to be done twice in a row. The table is now reset and ready for use.

| Symptom | Check | Try |
|--|--|---|
| The desk does not run. | Is the main connected to the control box? | Try to connect a lamp or similar to the main supply to check that the supply voltage is OK. |
| | Are all plugs mounted correctly in the control box and to the leg? | Check all connections. See drawing on the back. |
| | Are there any visible damages on cables, controls, the control box or legs? | Damaged parts must be exchanged – contact Service. |
| The desk stops and can only run in the opposite direction. | Is the desk in fully extracted position? | When the desk has reached its upper position it can only run downwards. |
| | Is there much load on the desk compared to when the desk functioned normally? | Remove some of the load and try again. |
| The desk will only run downwards even though the desk is not overloaded. | | Perform Basic setting . |
| The desk does not run with full stroke length upwards. Always stops at the same position. | | The system has set a new endstop outwards. Perform Basic setting to remove this stop. |
| The desk does not run at all. No movement is observed. | Defective handset or control box? Poor connection? Mains cable fallen out? No voltage on the mains cable? | Check all connections. Check that there is voltage in the mains plug. Connect a handset that you know is OK. If it can run the handset is defective. If this does not help the control box is defective. |
| Not all legs run when you run the desk downwards. | The leg(s) that do not run are defective or the cable connection for the leg(s) are not OK. | Change leg/cable, starting with the cable. |
| The desk is in lower position and will not run up. You cannot see whether all legs are moving. | Is the desk overloaded? | Remove some of the load on the desk. |
| | One or more legs are defective or the cable connection between leg(s) and control box is not OK | Remove all motor cables from the control box. Mount one leg at a time in channel 1, perform Basic setting and hereafter run a bit upwards. If a leg will not run upwards after Basic setting it is defective. Try to exchange the motor cable before exchanging the leg. |
| The desk is uneven.  | Are all connectors in the control box? | Check all connections. Reset the desk. If both legs are running continue resetting the desk. If not, stop immediately! Swap the cables for the legs and try resetting again. If this does not work, try resetting one leg at a time to '1'. If it still does not work, then the leg must be replaced. |

- CONTROL BOX

RAW / Quadro desk

